1. Navigate to services.msc. If AvaProcessStarter service is running, stop it.

2. Still in services.msc, stop the RabbitMQ service

3. Navigate to the Apps & Features, and uninstall the vulerable version of Erlang: Erlang OTP 27.1

4. Also uninstall RabbitMQ Server 4.0.2

5. Open CMD in Administrator mode and run this command: C:\Windows\System32\sc.exe delete RabbitMQ

6. Delete these directories:

      - C:\Program Files\Erlang OTP

      - C:\Program Files\RabbitMQ Server

      - C:\Users\user\AppData\Roaming\RabbitMQ (replace user with your user)

      If any files cannot be deleted because a process is still running, find it and terminate it from Task manager.

7. Open regedit.exe and delete these registry keys:

      - Computer\HKEY_LOCAL_MACHINE\SOFTWARE\Ericsson

      - Computer\HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\Ericsson

8. Navigate to C:\Program Files (x86)\Scan2x\Setup (or your equivalent "Setup" folder within your installed Scan2x directory) and make sure that these files are deleted (if they exist):

      - otp_win64_27.1.exe

      - otp_win64_27.1_DONE

      - rabbitmq-server-4.0.2_DONE

      - otp_win64_27.3.4_DONE

9. Ensure that you have the latest version of Scan2x by running SCLWebUpdater.exe from your installed Scan2x folder.

      Run Scan2x in 64-bit administrator mode and Scan2x will re-install RabbitMQ and its Erlang dependency (latest version).

      Alternatively, you may install manually. You will find the installation files in C:\Program Files (x86)\Scan2x\Setup (or your equivalent "Setup" folder within your installed Scan2x directory):

      a) First install otp_win64_27.3.4.exe

      b) Then install rabbitmq-server-4.0.2.exe

c) After installing RabbitMQ make sure the RabbitMQ service is installed and started from services.msc

If not, run CMD in administrator mode and run this command:

- C:\Windows\System32\sc.exe start RabbitMQ

Then ensure that the following 2 files exist in C:\Program Files (x86)\Scan2x\Setup (or your equivalent "Setup" folder within your installed Scan2x directory) such that automatic installation is not attempted:

- rabbitmq-server-4.0.2_DONE

- otp_win64_27.3.4_DONE